

FIG. 1A

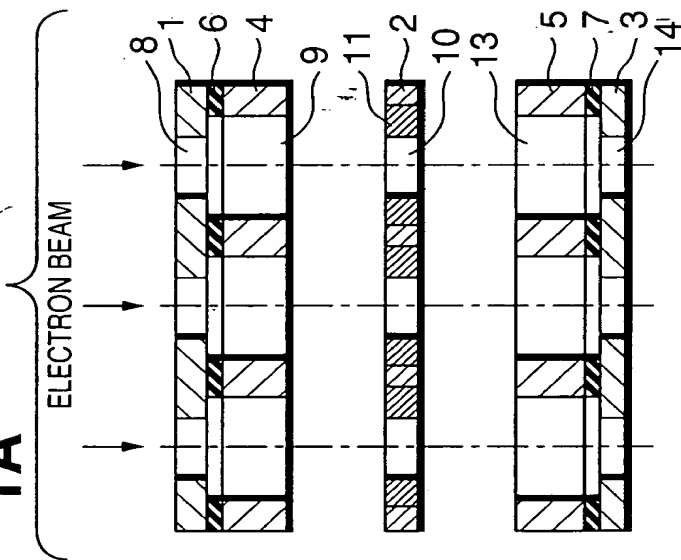


FIG. 1C

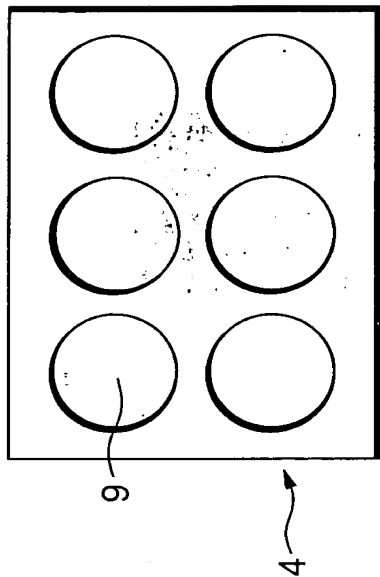


FIG. 1D

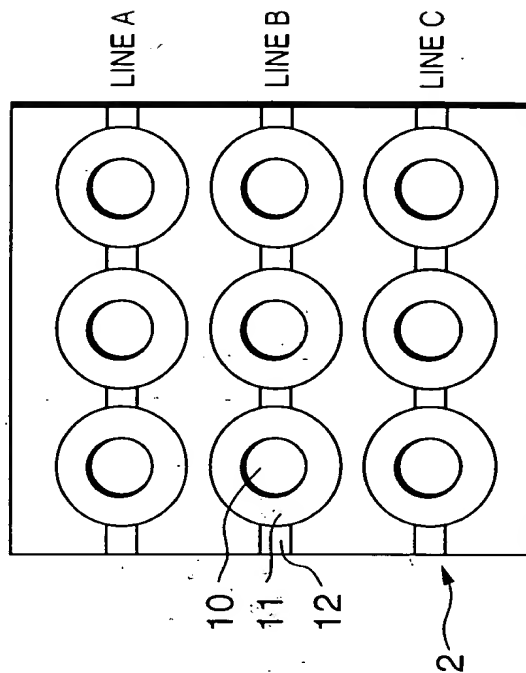
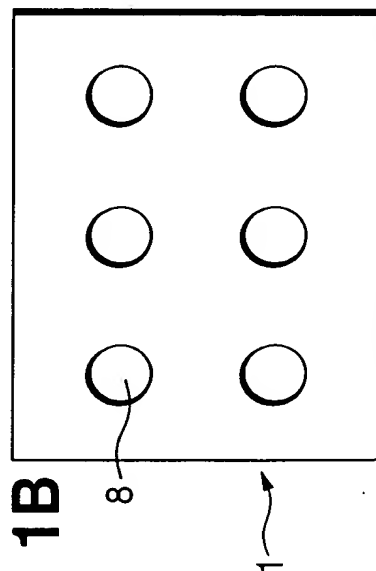


FIG. 1B



*Handwritten signature*

FIG. 2A

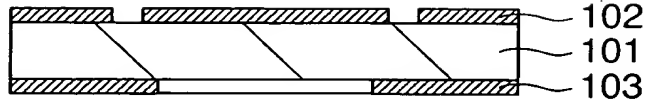


FIG. 2B

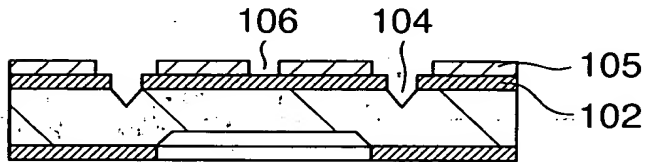


FIG. 2C

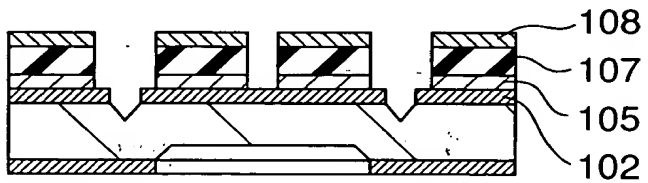


FIG. 2D

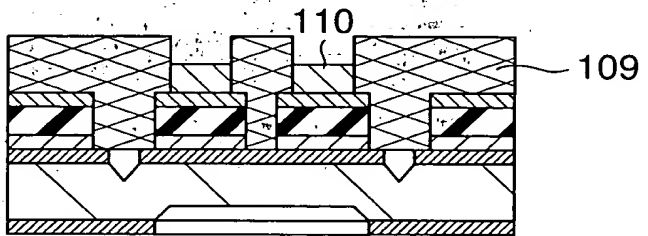


FIG. 2E

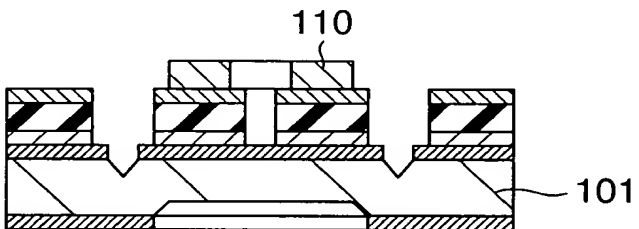
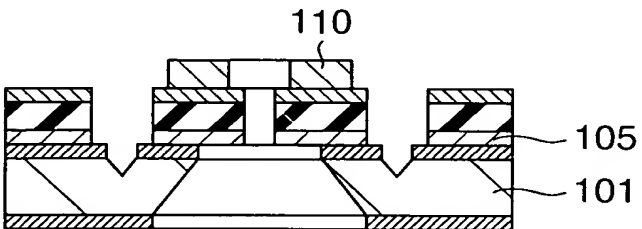
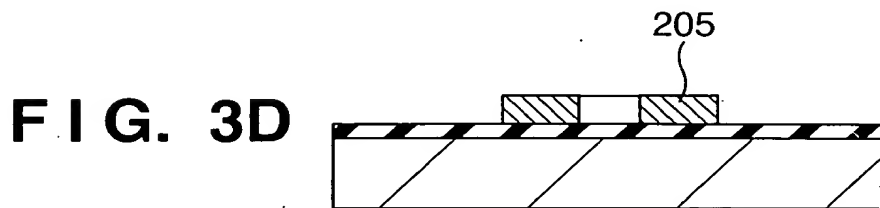
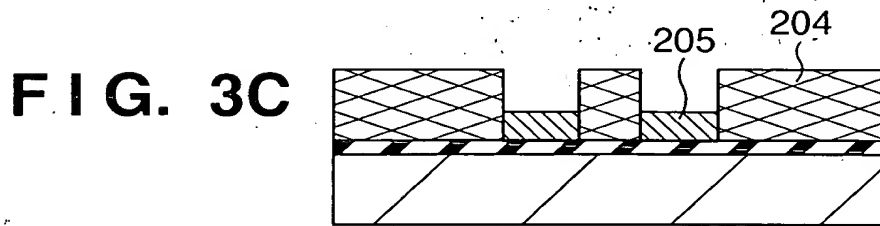
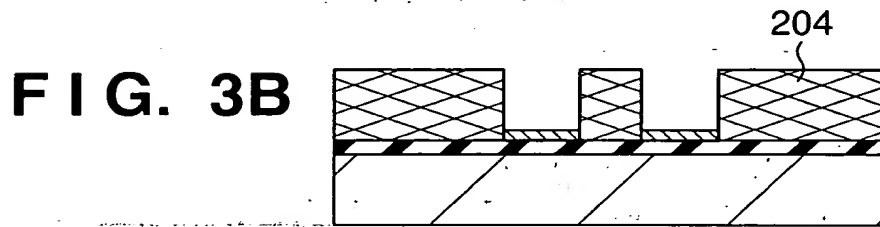
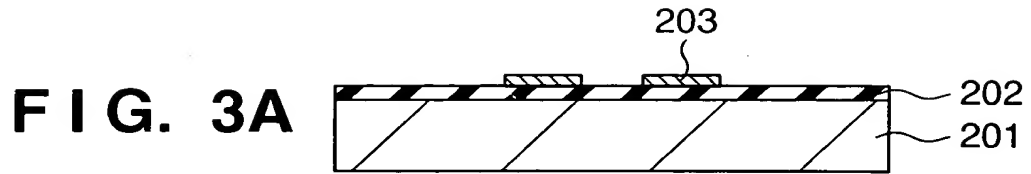


FIG. 2F





00010737 032504  
FOSSCO 4/19/00

FIG. 4A

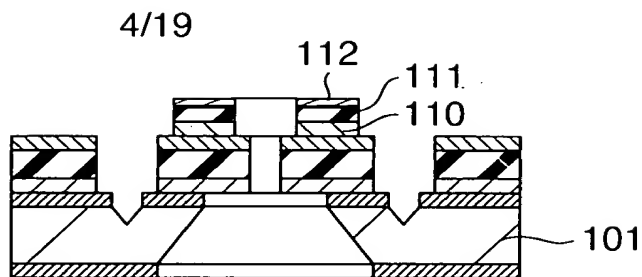


FIG. 4B

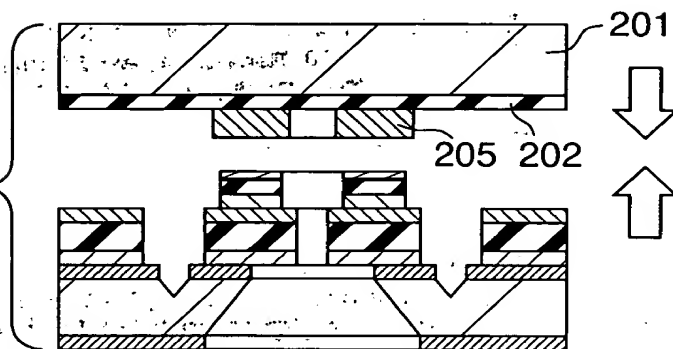


FIG. 4C

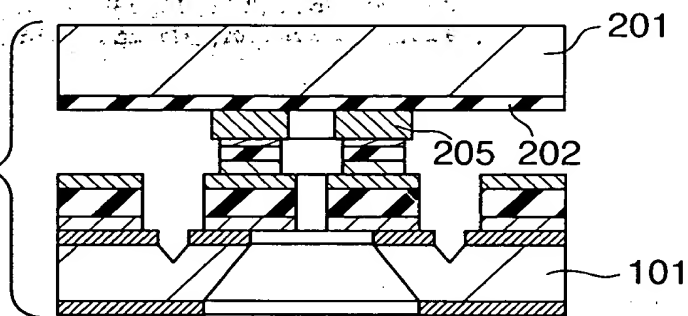


FIG. 4D

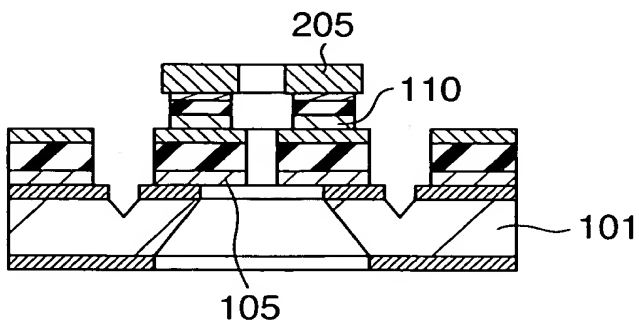
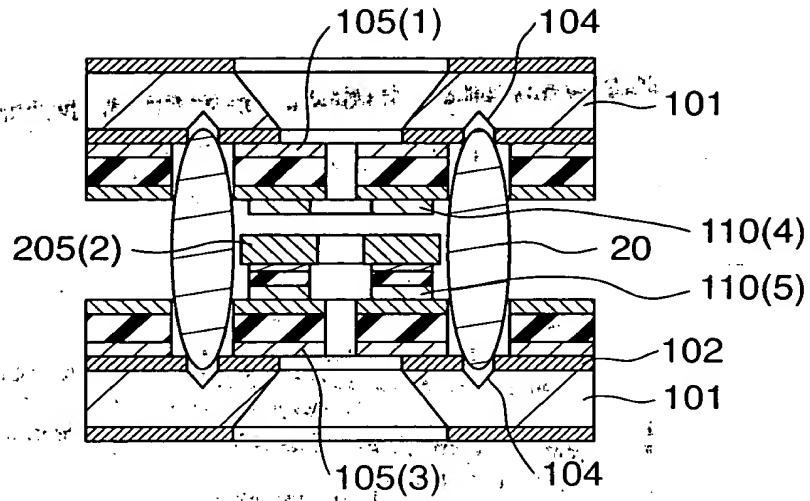
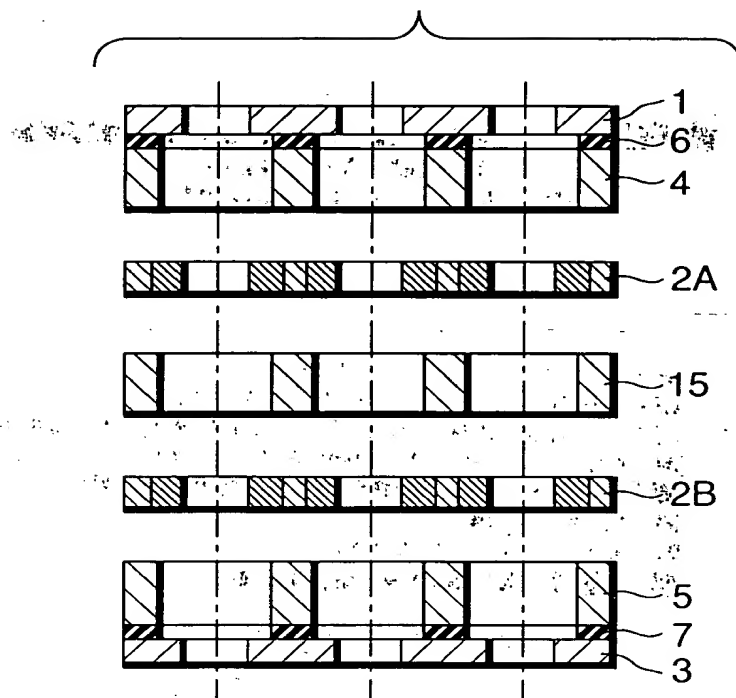


FIG. 5



00019737 032904

FIG. 6



09819737 032901 106350 25461860

FIG. 7A

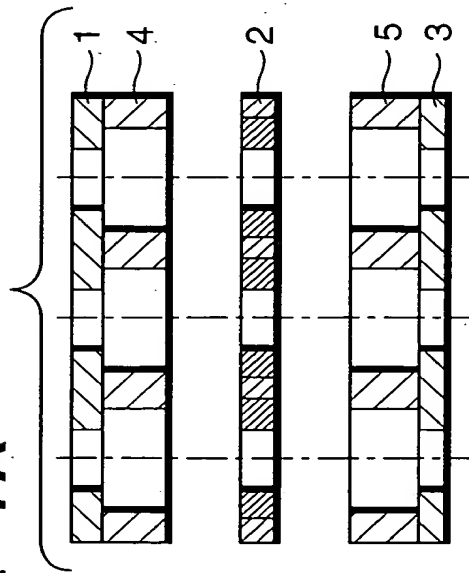
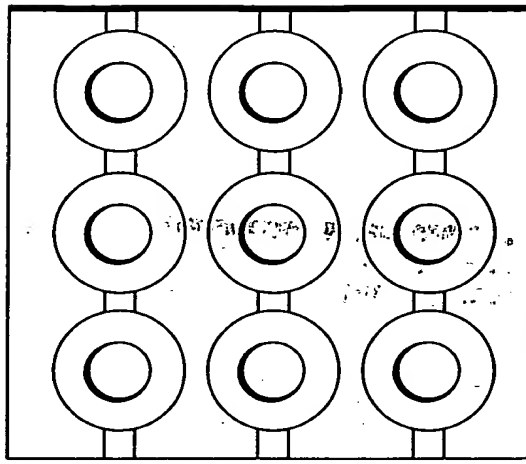
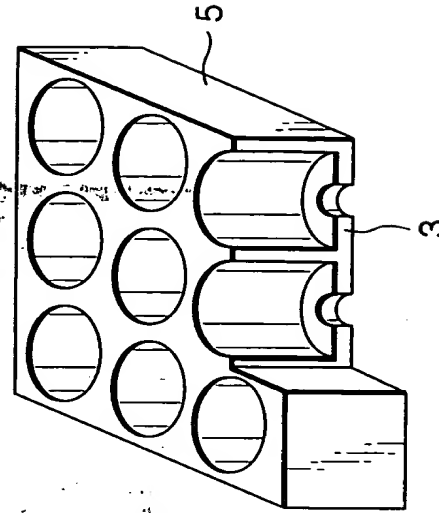


FIG. 7B



2

FIG. 7C



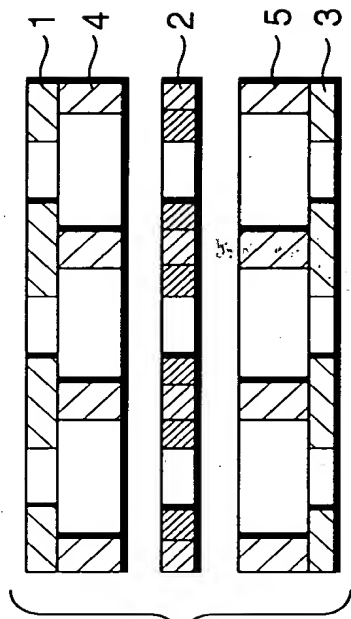


FIG. 8A

FIG. 8B

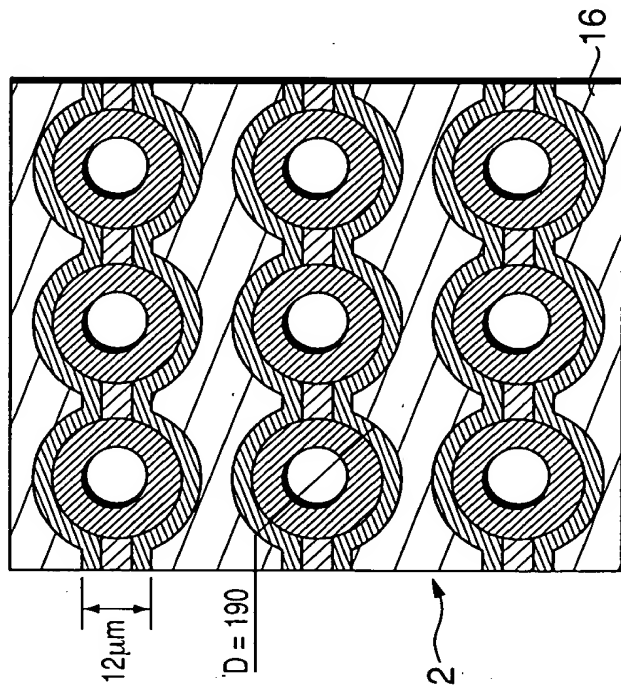


FIG. 8C

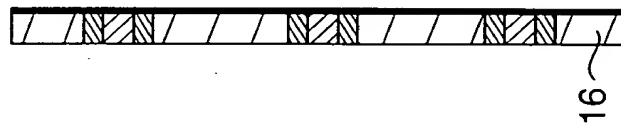


FIG. 8D

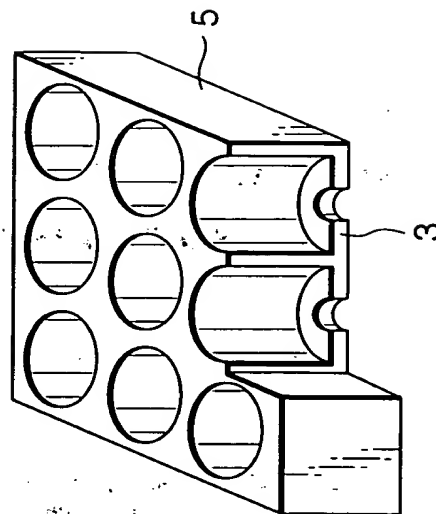




FIG. 9A

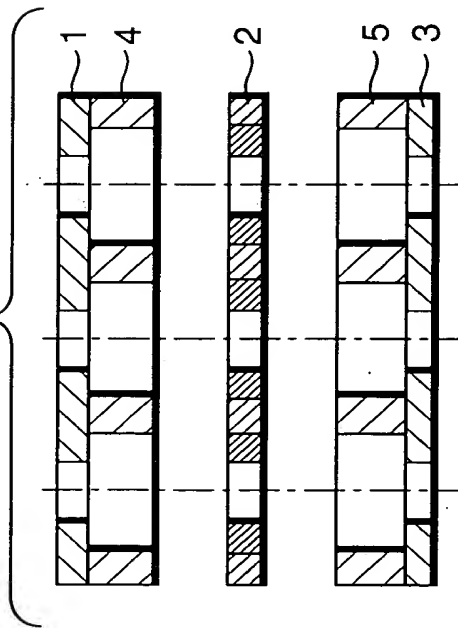


FIG. 9B

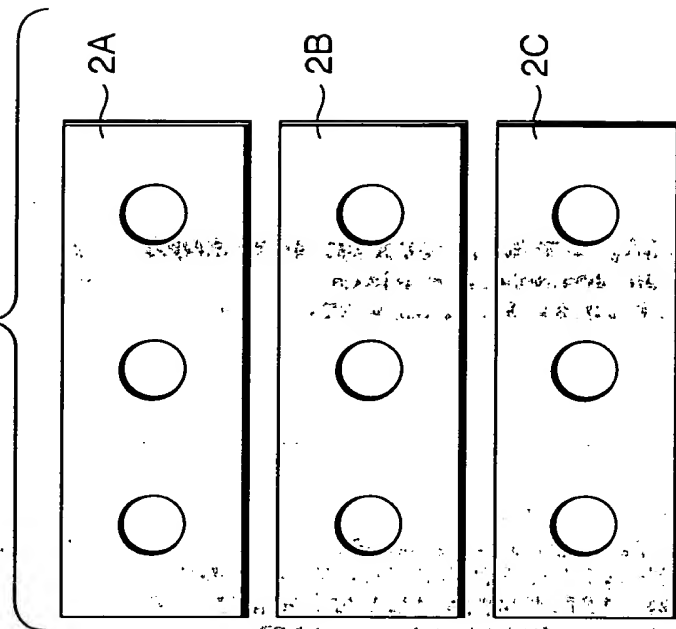


FIG. 9C

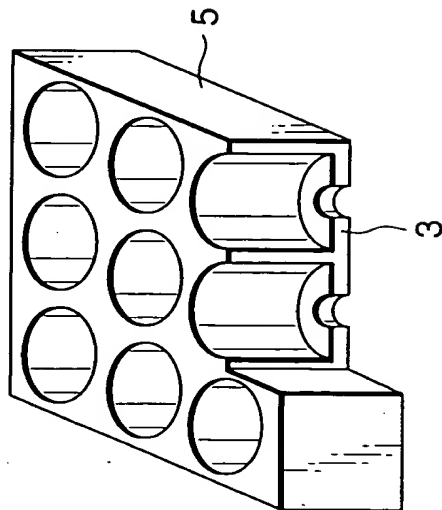
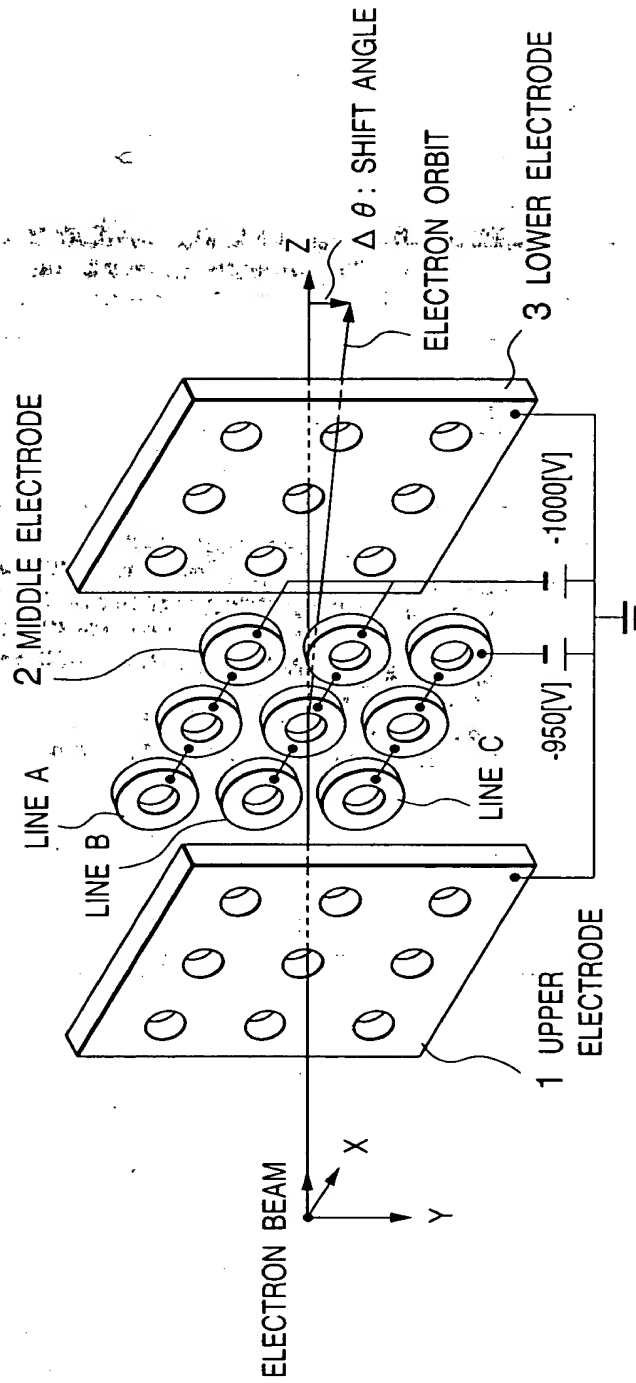
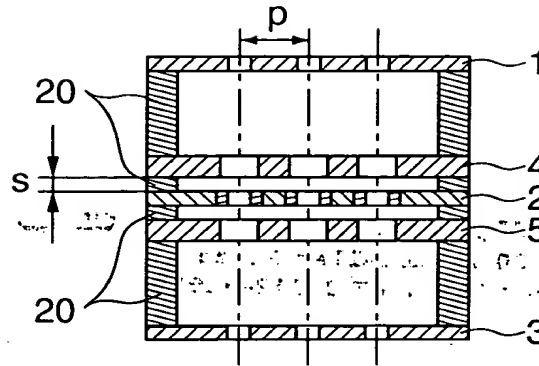


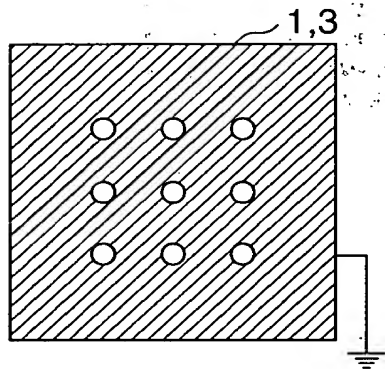
FIG. 10



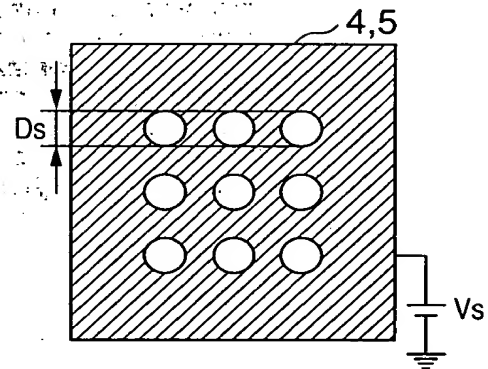
**FIG. 11A**



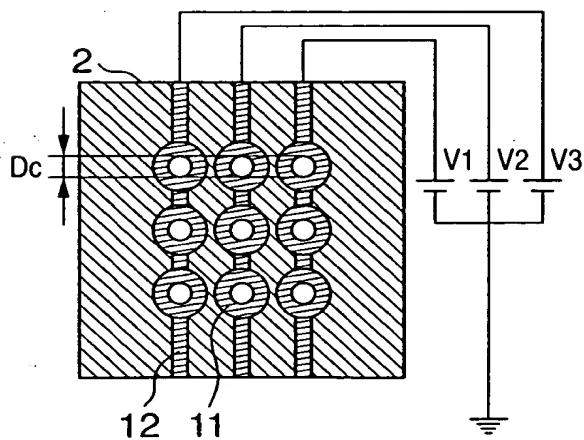
**FIG. 11B**



**FIG. 11C**



**FIG. 11D**



**FIG. 11E**

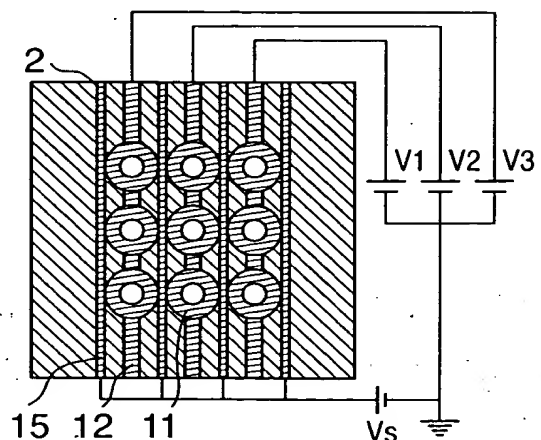


FIG. 12A

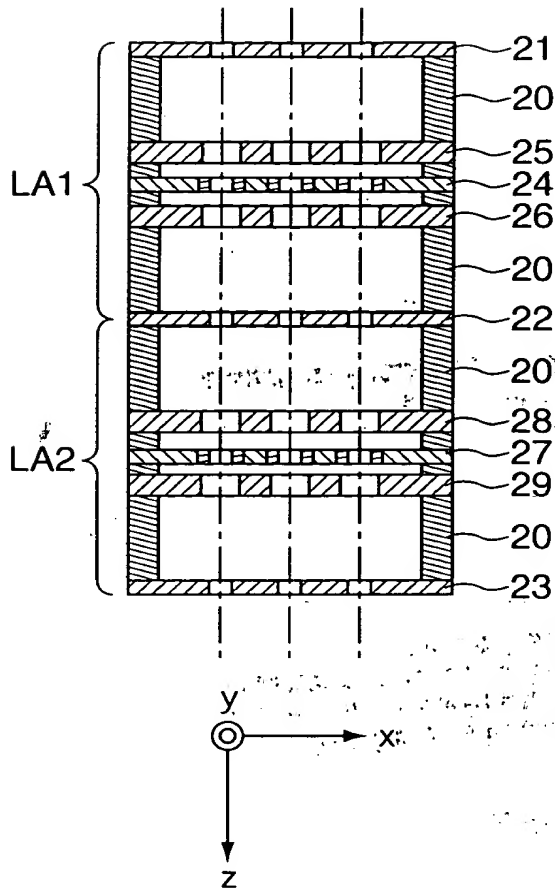


FIG. 12B

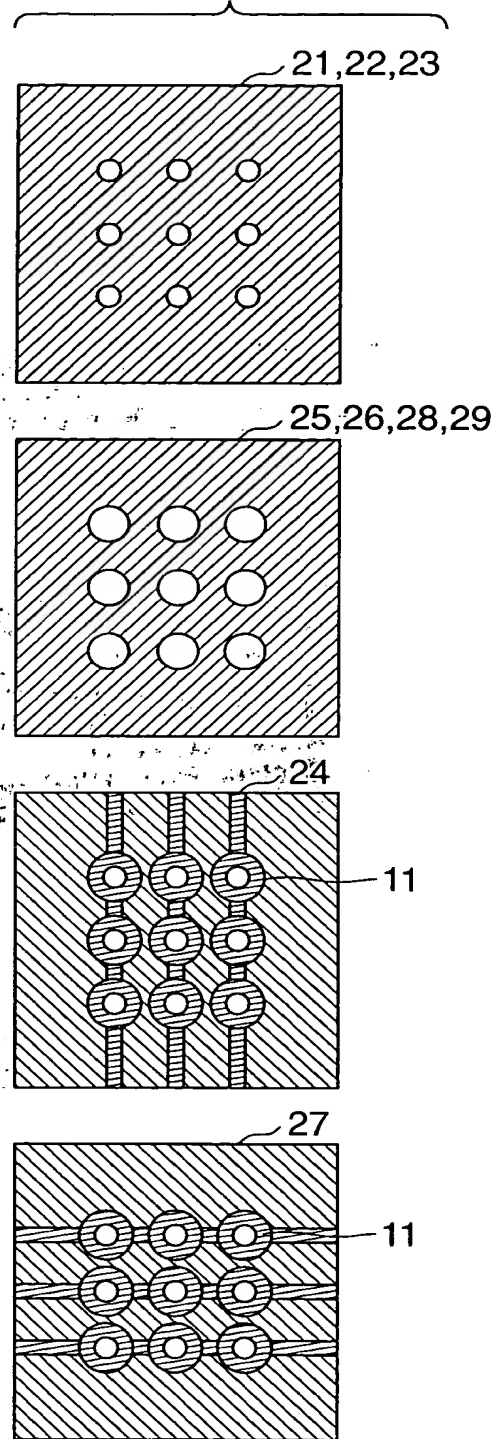
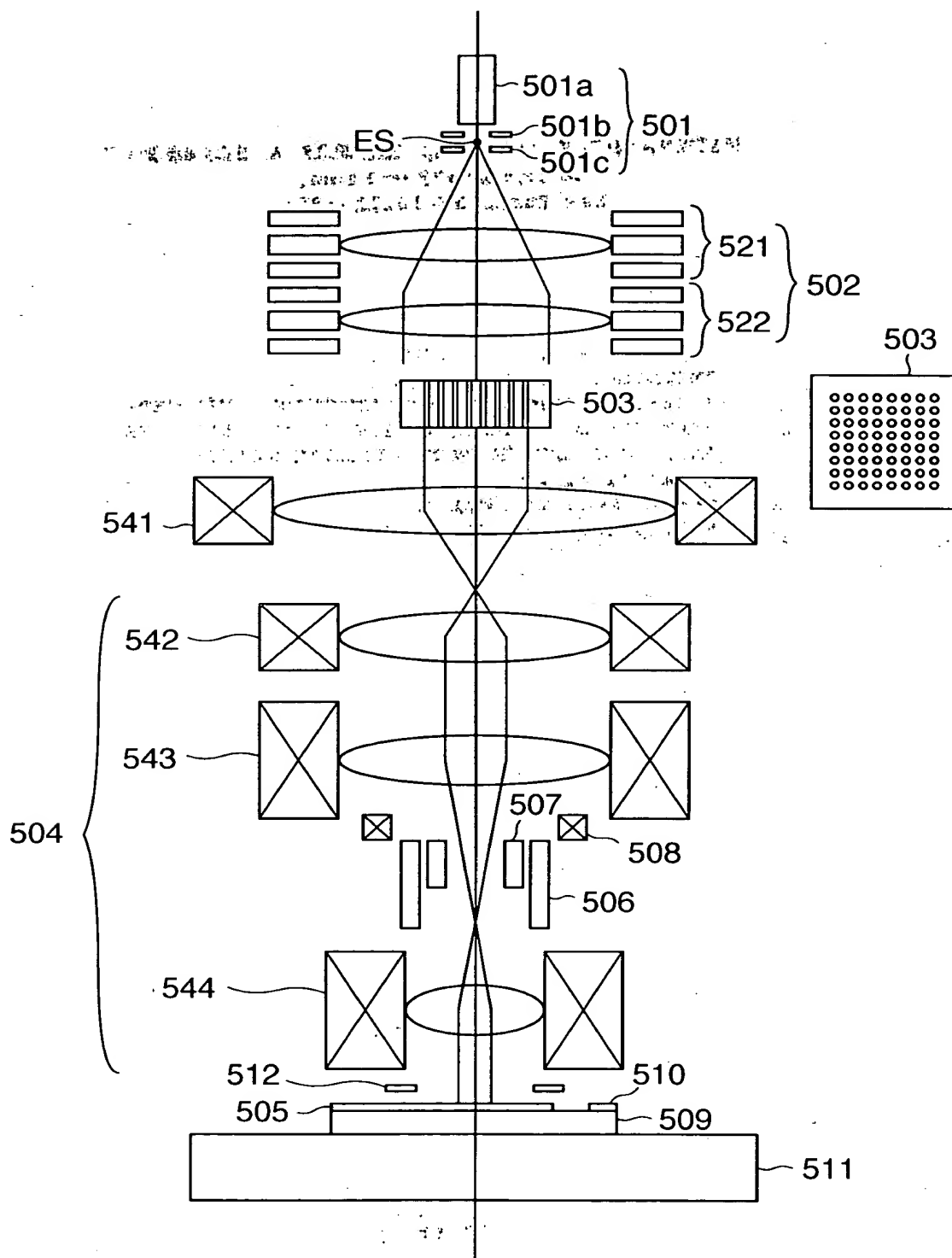


FIG. 12A

FIG. 13



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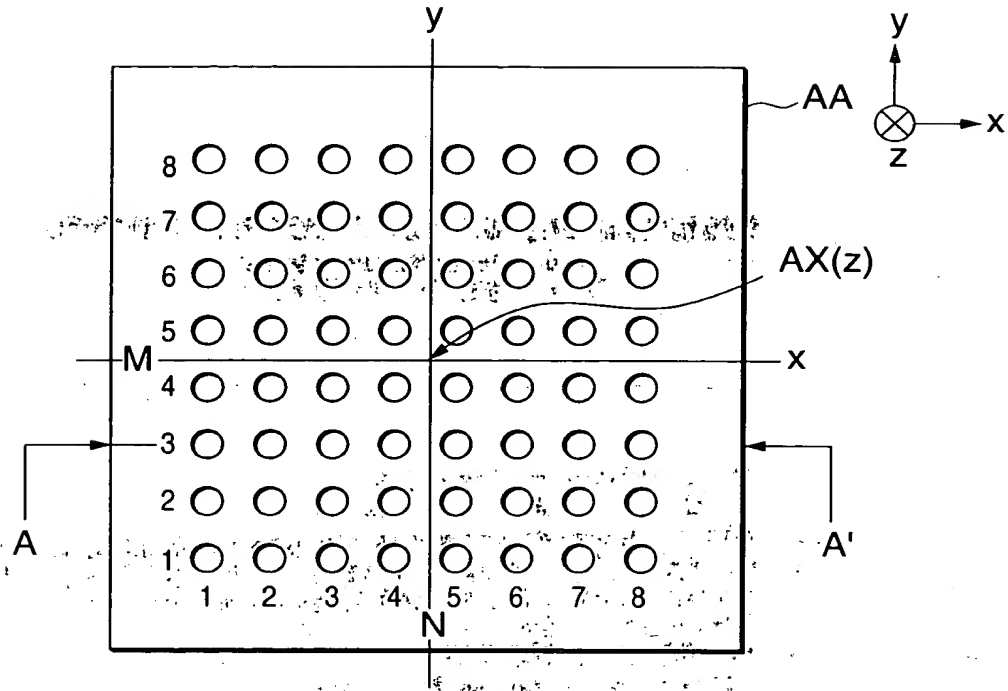
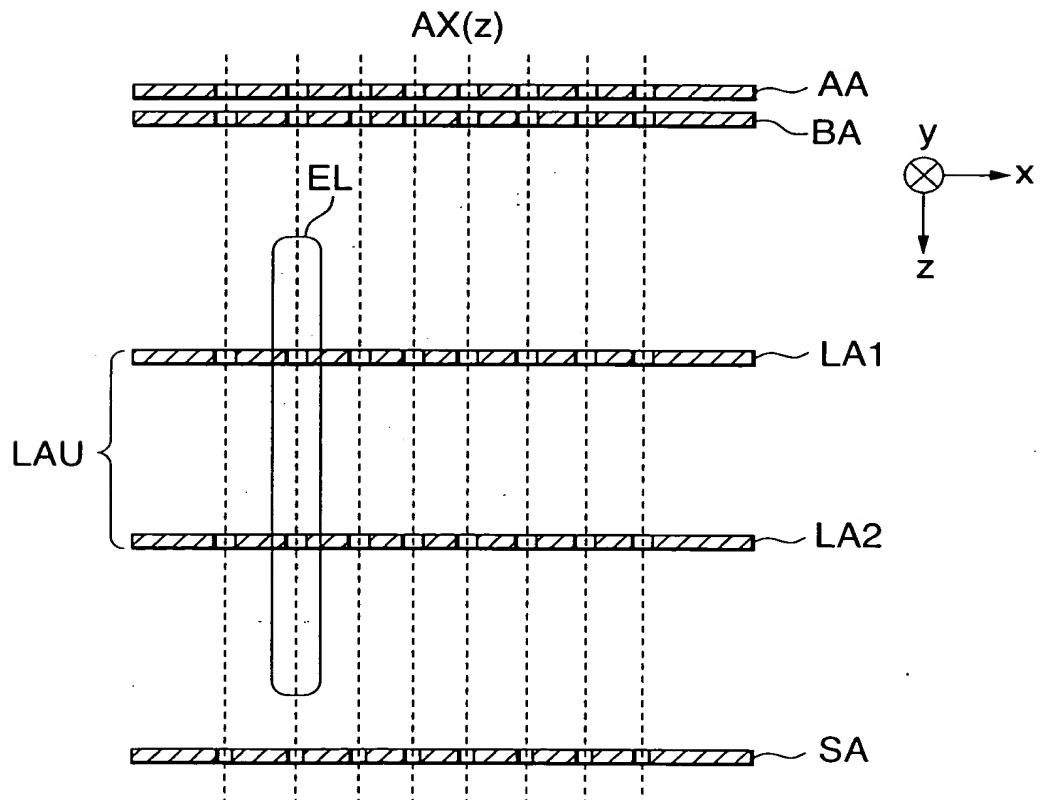
**FIG. 14A****FIG. 14B**

FIG. 15

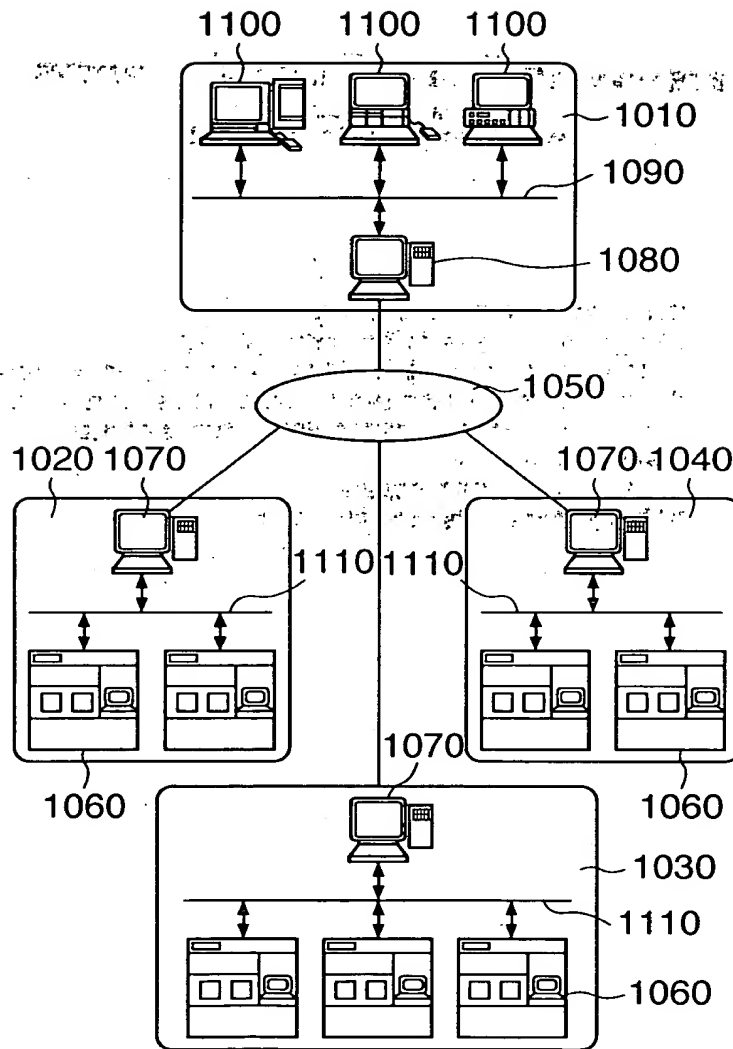


FIG. 15

FIG. 16

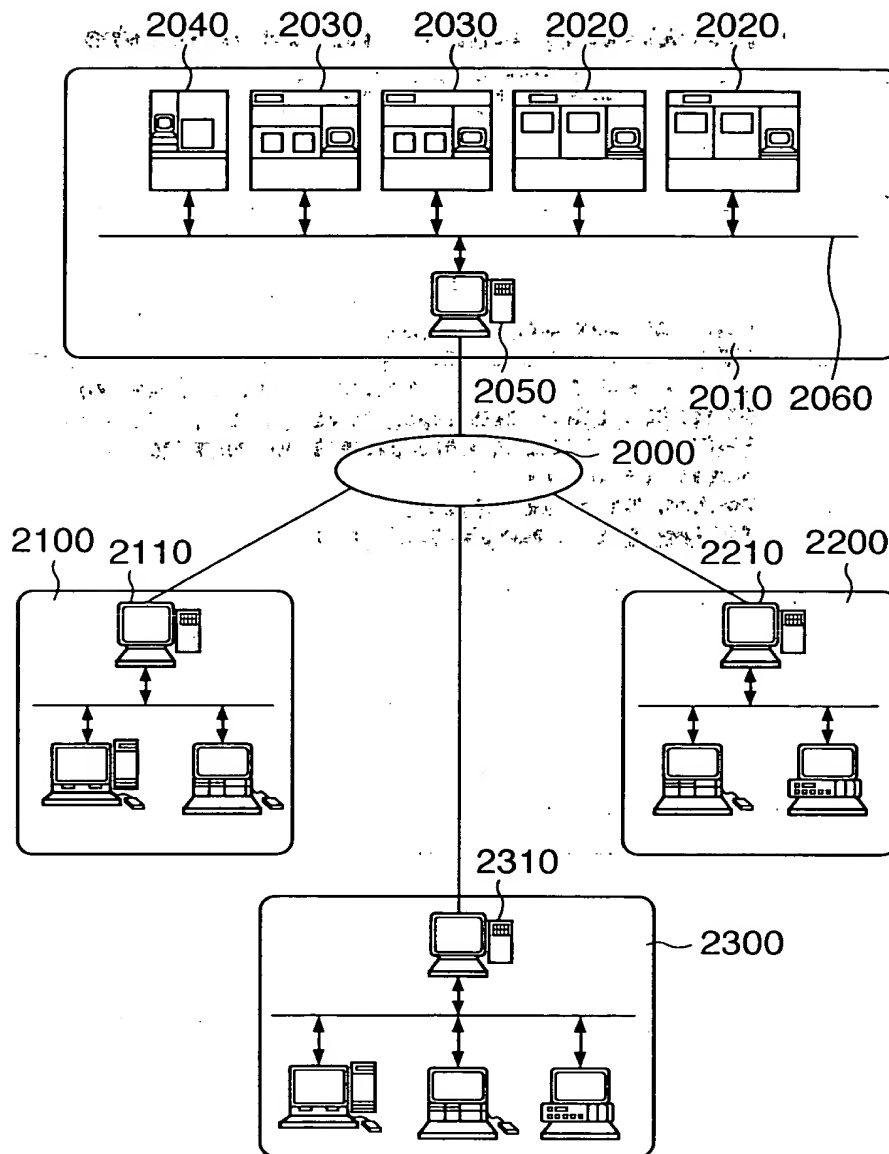




FIG. 17

URL

TROUBLE DB INPUT WINDOW

OCCURRENCE DATE

4040

TYPE OF APPARATUS

4010

SUBJECT

4030

SERIAL NUMBER S/N

4020

DEGREE OF URGENCY

4050

SYMPTOM

4060

REMEDY

4070

PROGRESS

4080

4100

4110

4120

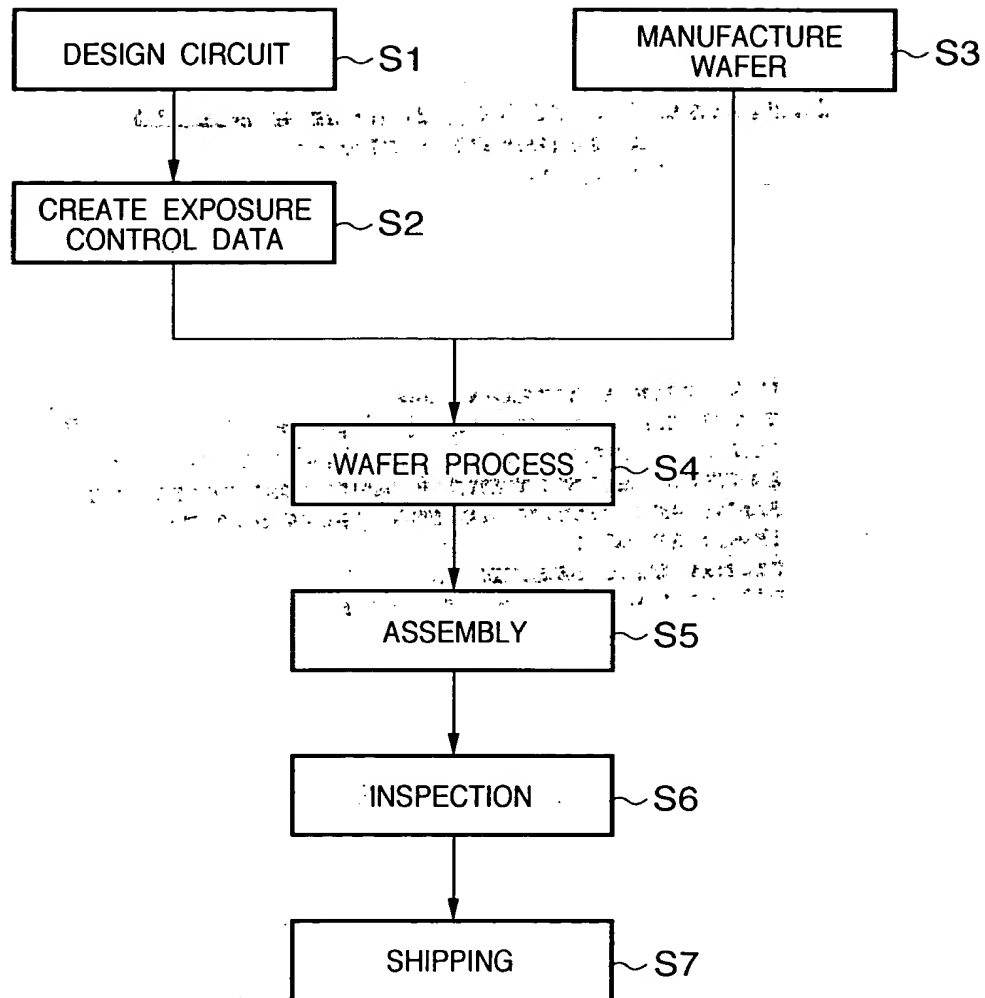
LINK TO RESULT LIST DATABASE

SOFTWARE LIBRARY

OPERATING GUIDE

0001073.03200

FIG. 18



FOUO "4246T860

FIG. 19

